

LEGAL NOTICE AND TERMS OF USE FOR THE WEBSITE

Legal information and acceptance

This legal notice and terms of use (the '**Legal Notice**') covers access to and use of the website www.aserta.com.es (the '**Website**'), owned by ASEGURADORA ASERTA, S.A. DE C.V., GRUPO FINANCIERO ASERTA, SUCURSAL EN ESPAÑA ('**ASERTA**'), with registered office at Paseo de la Castellana 52, planta 2B, 28046, Madrid (Spain) and email address contacto@aserta.com.es, established for an indefinite period of time and entered into the Madrid Mercantile Registry under Volume 33.861, Book 0, Page 150, Section 8, Sheet M-609.388, with NIF tax identification number W4121985H.

Access to and use of the Website requires fully accepting all of the terms specified in this Legal Notice, in the [Privacy Policy](#) and in the [Cookies Policy](#).

ASERTA reserves the right to update, modify or remove the information contained in its Legal Notice in order to comply with new applicable legislative or legal regulations. We recommend that users read this Legal Notice, the [Privacy Policy](#) and the [Cookies Policy](#) every time they visit the Website or access its content and services. When a user visits the Website, the version of the Legal Notice currently posted in the Website will apply.

ASERTA reserves the right to eliminate, restrict or block access to its Website if technical difficulties arise from events or circumstances beyond ASERTA's control and that it believes affect or eliminate the security standards put in place for the Website's correct operation.

Rules for using the Website content

Website users may only access the content provided or displayed in it through the means enabled for this purpose in the Website, as long as this does not violate intellectual and/or industrial property rights, or damage the Website and the information it contains.

By interacting with ASERTA and its Website and domains, users agree to not submit any content:

- (i) That they are aware is subject to confidentiality, or is false, inaccurate, deceitful or imprecise;
- (ii) That violates ASERTA's rights or those of third parties, including but not limited to, image rights and intellectual/industrial property rights;
- (iii) That does not comply with legal regulations, or that is prohibited for any other reason;
- (iv) That may be classified as slander, false, defamation, offensive or discriminatory against any individuals or legal entities;

- (v) That is in exchange for gain or remuneration from a third party, or that may be classified as commercial content aimed at advertising activities, including proprietary or third-party offers.
- (vi) That refers to information about other websites, domains, addresses, email addresses, contact details or phone numbers; or
- (vii) That contains malware (instructions capable of damaging computer or security systems, equipment and the information they contain), worms and other computer programs or files that could be potentially harmful.

Users will be held liable for damages of any nature that may affect ASERTA, directly or indirectly, due to the user's failure to comply with the obligations and terms of use stated in this Legal Notice.

Legal disclaimer

ASERTA reserves the right to interrupt access to the Website at any time and without prior notice as long as it is for technical, security, monitoring or maintenance reasons, or due to system errors, telecommunications issues or any other justified cause.

ASERTA (and its executives, managers and employees) will not be liable for legal actions, claims or damages (including reasonable legal fees and expenses) caused by events beyond ASERTA's control, or due to intentional or culpable acts or violations of legal regulations beyond ASERTA's control (within the limits of the law), or due to force majeure.

The information and content that ASERTA makes available in the Website are only for informative purposes and should never be viewed as a reliable source or as the sole basis for decision making.

ASERTA is exempt of liability for damages resulting from a lack of veracity, accuracy, comprehensiveness and/or up-to-dateness of the information and content available in the Website, and that have not been created by the entity and for which another source is specified. This also applies to content from other websites accessed through links or hyperlinks from the Website, and they will be governed by the applicable terms of use established by the owners of those websites.

Users who visit the website do so of their own accord and at their own risk. They must comply with the applicable state, regional and local laws. ASERTA's information and operations are governed by Spanish legislation and do not target users from other jurisdictions with different requirements for the availability, distribution or advertising of services and/or products.

Third-party links

The Website may include links that enable users to access third-party websites. In these cases, ASERTA will operate as an intermediary service provider and will only be liable for the content and services made available in the linked websites if it was aware of the

unlawful nature or that the assets and rights of third parties could be affected, and it did not disable the link with due diligence.

If a user believes that a linked website has illegal or inappropriate content, they may notify ASERTA directly at the address listed in the Legal Information section, specifying:

- (i) Their name and surnames, address, phone number and email address;
- (ii) A description of the supposedly illegal or inappropriate content, along with a reference to the content's location in the linked website; and
- (iii) A statement confirming that the information reported is accurate and truthful.

When a user submits this type of statement, ASERTA is not required to remove the corresponding link nor is it assumed that ASERTA had knowledge of the content and/or services included in the supposedly offender linked websites. ASERTA reserves the right to take the corresponding legal actions.

Social media

ASERTA is present on various social media platforms through official profiles and/or pages aimed at showcasing the institution and its operations, as well as receiving feedback from and interacting with its followers.

User participation in the aforementioned social media platforms is governed by freedom of expression and respecting democratic values. These spaces are for exchanging opinions and holding constructive debates, but they are not a place in which to create controversy or to discredit other users and third parties.

ASERTA is not liable for the comments, opinions or statements made by third parties. In this sense, ASERTA is not required to monitor the statements made by third parties or to actively search for opinions that violate the honour, privacy or image of individuals and institutions, the rights of minors, and the intellectual and/or industrial property rights of others.

For these reasons, ASERTA reserves the right to remove comments or messages that go against the aforementioned principles or that are of a xenophobic, sexist, obscene, threatening or defamatory nature, that support terrorism or violate human rights, among others.

Users agree to not share self-promotional content in these comments or direct messages, and to not use these pages and profiles for personal gain.

Any comments that do not comply with these requirements may be removed.

Intellectual and industrial property

All of the Website content (i.e., the elements that comprise it: text, images, domain, brands, logos, audio/video files, software files, technology, links, colour combinations and graphic design), and how that content is structured, selected and arranged, is protected

by intellectual and industrial property legislation and may not be used, reproduced, distributed, modified, publicly shared, transferred or transformed in any manner without the express authorisation of its owner.

Access to this Website does not grant users any rights or ownership over the intellectual and/or industrial property rights of the content hosted on this Website.

ASERTA states that the intellectual and industrial property rights (e.g., trade names, brands, content, text, images, audio/video, software, website structure, graphics, icons, industrial drawings, designs, information or animations) available in the Website are owned and/or legally operated according to user licences or agreements, and are protected by the Intellectual and Industrial Property legislation in force. Unauthorised or fraudulent use of registered brands or other protected materials is expressly prohibited and may violate applicable regulations.

Since use of the Website does not entail the transfer of ownership, rights, licences or interest over protected elements, users are authorised to use those elements, in accordance with their intended purpose, for their own needs but not for any type of (direct or indirect) business operations.

If a user believes that the Website includes content that violates their intellectual and/or industrial property rights, they may notify ASERTA directly at the address listed in the Legal Information section, specifying:

- (i) Their name and surnames, address, phone number and email address;
- (ii) A description of the intellectual and/or industrial property rights and content that have been supposedly violated, along with a reference to the content's location in the Website; and
- (iii) A statement confirming that the information reported is accurate and truthful.

When a user submits this type of statement, ASERTA is not required to remove the corresponding content. ASERTA reserves the right to take legal action against users who violate intellectual and/or industrial property rights.

Other matters

In the event of a discrepancy or dispute as to the interpretation or application of this Legal Notice or the Website content, you and ASERTA may choose, if you are the consumer and/or user, to submit to the jurisdiction of the Courts of your city of residence in Spain or to the jurisdiction of the Courts of the city of Madrid. In all other instances, you and ASERTA agree to expressly submit to the jurisdiction of the Courts of the city of Madrid.

This Legal Notice is governed by Spanish legislation.